



Notice of Nondiscrimination and Accessibility Requirements

Discrimination is Against the Law

Anderson Area Cancer Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Anderson Area Cancer Center does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

◆ STATE-VARIABLE ZONE — Additional State Protected Classes

Consistent with South Carolina Department of Public Health (DPH) services; Anderson Area Cancer Center prohibits discrimination based on additional state and federal protected classes including pregnancy, genetic information, veteran status, gender identity, and sexual orientation, alongside traditional categories like race, color, religion, sex, age, and disability

Anderson Area Cancer Center

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, and other formats)
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact **Melanie Allen, 864-512-1658**.

If you believe that Anderson Area Cancer Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Melanie Allen

2000 E Greenville Street Suite 5000 Anderson, SC 29621

864-512-1658 (P)

864-716-6550 (F)

You can file a grievance in person or by mail, or fax. If you need help filing a grievance, the contact listed above is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal at <https://www.hhs.gov/civil-rights/filing-a-complaint/index.html>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at Anderson Area Cancer Center's website: **andersoncancer.com**

◆ **STATE-VARIABLE ZONE — Language Taglines (Notice of Availability)**

*In **South Carolina**, medical providers, pharmacies, and healthcare entities covered under **Section 1557 of the Affordable Care Act (ACA)** must post a **Notice of Availability of Language Assistance Services**. [1, 2]*

The state requires healthcare facilities to include language taglines informing patients with limited English proficiency (LEP) that free interpreter and language assistance services are available